# Equipping the pharmacy technician workforce to take on emerging roles within the pharmacy team

## Wendy Penny May 2019



Addysg a Gwella Iechyd Cymru (AaGIC) Health Education and Improvement Wales (HEIW)



General Pharmaceutical Council

#### Applying to register as a pharmacist with a UK-recognised qualification

#### Guidance on completing your application

#### September 2018

To be able to practise as a pharmacist in Great Britain, you must satisfy us that you meet the criteria for registration as a pharmacist. This is to make sure that patients can have confidence that the individuals who appear on our register are fully qualified and meet all our standards.

We will use the information you give us in your application to assess if you meet the criteria for registration. Please read this guidance carefully to help make sure that you provide all the information we need, in the correct format.

To register as a pharmacist with a recognised UK qualification you will need to successfully complete, within the time limits set out in the <u>criteria to register as a pharmacist</u>:

- a UK accredited MPharm degree or OSPAP qualification
- 52 weeks of pre-registration training in England, Scotland or Wales signed off as satisfactory by your tutor
- the GPhC registration assessment with a pass result

You can start your application once you have completed week 49 of your pre-registration training, and you will be able to submit your application before you know your assessment result.

We recommend you print out this guidance document as you will need to complete and submit hard copies of the forms at the end as part of your application.

#### In this guidance

- 1. The application process
- 2. The outcome of your application
- 3. Supporting documents
- 4. The supporting documents you must provide
- 5. Additional supporting documents you may need to provide
- 6. Certifying your documents
- 7. Making a statutory declaration
- 8. Completing the online application
- 9. What will delay my registration?
- Forms

Criteria for registration as a pharmacy technician in Great Britain

General

Council

Speaking up about concerns

A

Safe and

effective care

Pharmaceutical

August 2018





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## Modernising Pharmacy Careers Wales

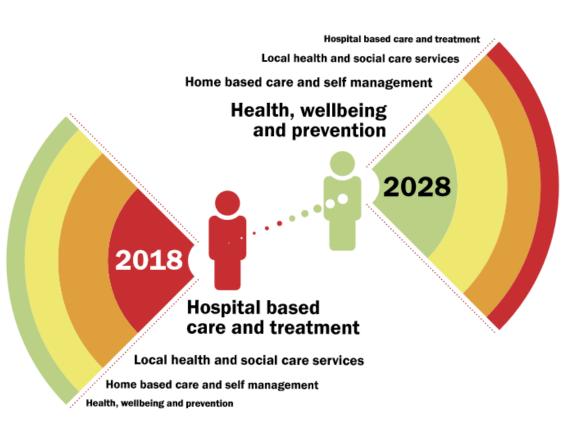
#### Vision

 Ensure that pharmacists and pharmacy technicians have the knowledge, skills and competencies to deliver the future health services required by the population of Wales.

To enable the pharmacy team to deliver better-quality, safer care and improved health outcomes for patients and public through more effective use of NHS Wales resources.



A Healthier Wales: our Plan for Health and Social Care



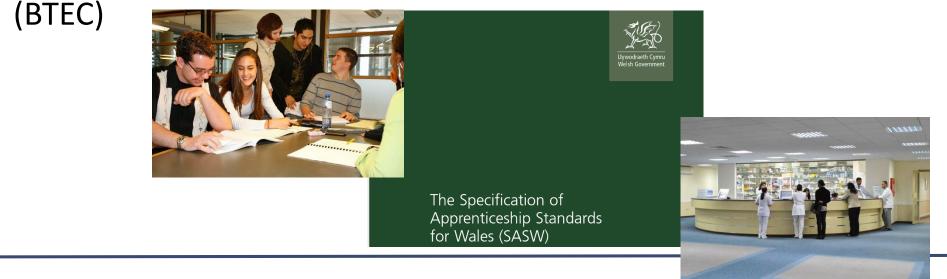
## Pharmacy Technician Initial Education and Training

#### Knowledge

 NVQ Level 3 National Diploma in Pharmaceutical Sciences

#### **Work Based Competence**

 Level 3 NVQ Diploma in Pharmacy Sciences Skills











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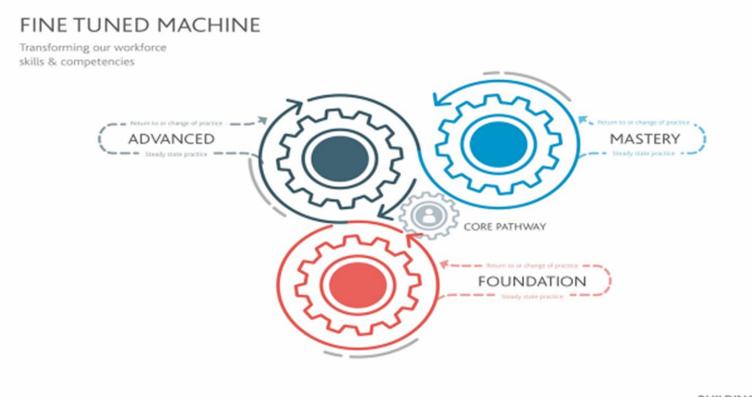






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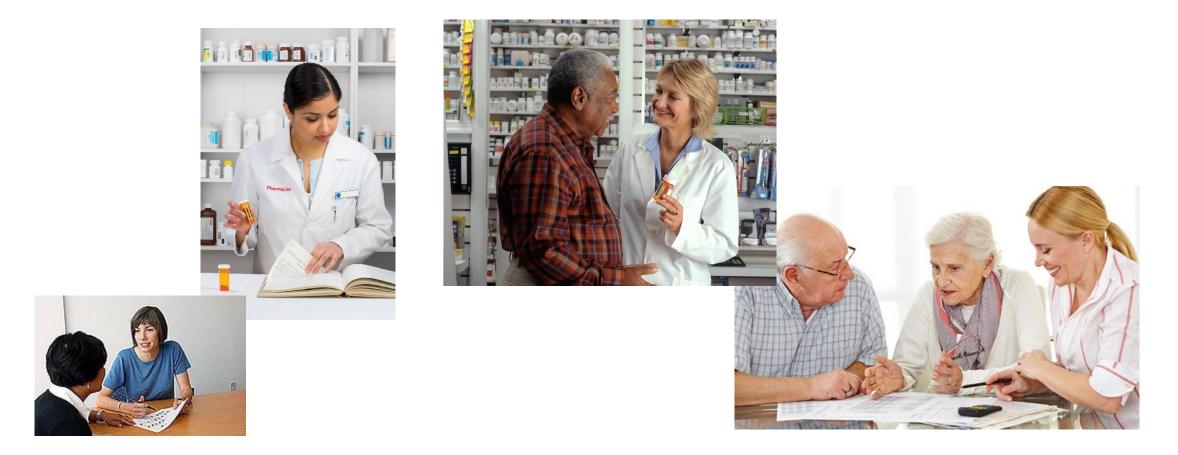
CAPABILITY + COMPETENCE + CONFIDENCE



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### Knowledge, skills and competencies





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- Flexible workforce
- Transferable skills



- Training programmes based on skills not roles
- Multi-professional
- Multi disciplinary



## Level 4 Training Programmes

- All sectors of practice
- Six month programme
- Two face to face events
- ELearning
- Work based activities
- Portfolio of evidence / Accredited certification





#### Level 4 Training Programme Independent Professional Pharmacy Practice



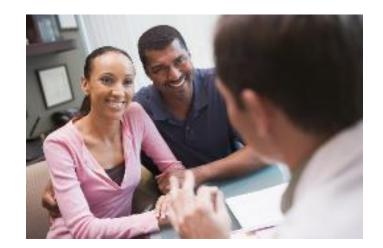
### Level 4 Training Programme Independent Professional Pharmacy Practice

- Self assessment
- Peer assessment
- E SWOT
- Reflective practice
- Personal development plan



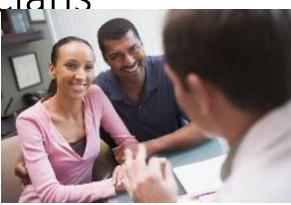
#### Level 4 Training Programme Consultation Skills for Pharmacy Technicians





Level 4 Training Programme Consultation Skills for Pharmacy Technicians

- Reflection
- Medication Related Consultation Framework
- Practice consultations (with actors)
- Influencing
- Negotiating



#### Level 4 Training Programme Delivering Pharmacy Public Health Services





### Level 4 Training Programme Delivering Pharmacy Public Health Services

- Making every contact count
- Brief interventions



Develop and deliver pharmacy public health campaign

### Outcome



100% of pharmacy technicians reported a change in knowledge – all programmes

80 plus % of pharmacy technicians stated they feel confident or fully confident in their ability to use their skills / techniques after completion of the training programme





## What has been learnt?



Reflective writing, Peer review techniques and how to give constructive feedback



Consider the patient's agenda, negotiation skills, structure for consultations



How to run an effective public health campaign, techniques to engage in lifestyle discussions, making every contact 'healthy conversations'

## Change to practice

- Use of the medication related consultation framework (MRCH) tool to reflect on consultation skills
- Use of influencing skills in patient consultations
- Involve patients in decisions about lifestyle and much more
- Proactively approach patients about lifestyle issues



# Thank you

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